

# Wikis for Project Management

## A case study: The Ball State Oral Histories Wiki



### **The Problem:**

How can 20 staff members working to digitize, transcribe, describe, and digitally publish 200 oral histories **stay on the same page?**

How can we **share what we've learned** with the library community?

### **The Solution:**

#### **A Wiki!**

- BSU staff can easily add and edit info
- Organized, centralized, and searchable
- Ready reference area for up-to-date detailed project guides and FAQs
- A place to document decisions made
- Forum for progress reports
- Changes are traceable and reversible
- Page is open to the public, "Google-able"

### **Amanda Hurford, MLS/TM**

Digital Initiatives Multimedia Developer  
Ball State University  
Muncie, IN 47306

(765) 285-3349 (Office)  
(765) 285-2644 (Fax)  
aahurford@bsu.edu